

**BLUE CROSS AND BLUE SHIELD OF ILLINOIS  
PROCEDURE**

<b>DEPARTMENT:</b> Network Provider Performance	<b>POLICY NUMBER:</b> Admin 02A	<b>ORIGINAL EFFECTIVE DATE:</b> 01/01/1997
<b>POLICY TITLE:</b> Primary Care Physician Affiliation with Multiple IPAs		<b>EFFECTIVE DATE:</b> 11/01/2022
		<b>LAST REVISION DATE:</b> 11/01/2021
<b>EXECUTIVE OWNER:</b> DSVP, IL Health Care Delivery	<b>BUSINESS OWNER:</b> Manager, Provider Performance	<b>LAST REVIEW DATE:</b> 11/01/2022

**I. SCOPE**

This Policy applies to Blue Cross and Blue Shield of Illinois (BCBSIL) Health Management Organization (HMO), and for the following lines of business and products:

Line of Business / Product Scope / Plan Scope/Contract Number (if applicable)	In Scope [x]
HMO Commercial	x
HMO Exchange	x
PPO Commercial	
PPO Exchange	

**II. PROCEDURE**

1. PCPs added to the panel of a new or existing IPA will be reviewed for their affiliation with existing IPAs in the BCBSIL HMO network. If an IPA is requesting to add a PCP who is already in the HMO network, the IPA must demonstrate how the PCP will add value as defined under Definitions.
2. If the PCP is with another IPA in the network and added value has not been established, the HMO Network returns the physician pre-application form/request back to the IPA. The IPA will receive a response via email including the following:

Our records reflect Dr. \_\_\_\_\_ is currently participating with the HMOs of Illinois networks as a provider and is ineligible to participate with additional IPAs as a PCP due to not meeting the added value requirement. Dr. \_\_\_\_\_ should not be assigned members.

3. To challenge the denied physician pre-application due to the PCP not meeting the added value requirement, the IPA can submit a written explanation demonstrating added value to the HMO Provider Network Consultant who will submit it for review.
4. BCBSIL will review the written request and the IPA will be informed of the approval status through written and/or verbal communication.

## Changing Affiliations:

In the event a PCP wants to change affiliation to another IPA, the current IPA administrative representative must send to the HMO written confirmation of this cancellation per the HMO Medical Service Agreement guidelines. Once the PCP has been terminated from the current IPA, the HMO will accept the request for the PCP to join another IPA via the normal application process.

### III. DEFINITIONS

Added Value is defined as situations including but not limited to:

- PCPs with unique hospital affiliations with separate IPAs,
- PCPs in isolated geographic service areas,
- PCPs with multiple language skills, and
- Network approved exceptions.

These guidelines apply to PCPs in the following areas:

- Family Practice,
- General Practice,
- Internal Medicine,
- Pediatrics, and
- Chiropractic Medicine.

Note: Women's Principal Health Care Physicians (WPHCP) are also considered PCPs, To assure female HMO members the right to access to Women's Principle Health Care Physicians (WPHCP) of their choice, IPAs must have at least two WPHCP PCPs and may onboard additional WPHCP PCPs, as applicable.

### IV. RELATED DOCUMENTS

Admin 02 - Primary Care Physician Affiliation with Multiple IPAs

### V. IMPACTED BUSINESS AREAS

Impacted business areas include:

- Applicable BCBSIL Service Centers,
- Network Operations, Quality Improvement,
- Illinois Analytics,
- Sales and Marketing, and
- Utilization Management

### VI. IMPACTED EXTERNAL ENTITIES

The following external entities are required to adhere to this procedure or are materially impacted by it.

- HMO IPAs including credentialing departments

### VII. PROCEDURE REVIEWERS

Person Responsible for Review	Title	Date of Review
-------------------------------	-------	----------------

Mary Ellen Merbeth	HMO Provider Network Consultant	10-06-2021
Danielle Washington	HMO Provider Network Consultant	10/5/2022

**VIII. PROCEDURE REVISION HISTORY**

Description of Changes	Revision Date
Transferred P&P to new P&P template	09/29/2021

**IX. PROCEDURE APPROVALS**

Company, Division, Department and/or Committee	By: Name	Title	Approval date
BCBSIL P&P Committee			10/28/2021
BCBSIL P&P Committee			10/27/2022