



BlueCross BlueShield
of Illinois

Professional Provider Network Consultant Assignments



Our Professional Provider Network Consultants serve as the liaison between Blue Cross and Blue Shield of Illinois and our independently contracted professional provider community, developing and maintaining cooperative working relationships with professional providers in our network throughout Illinois and Northwest Indiana.

Professional PNCs are assigned by region and can educate your staff on BCBSIL procedures, help ensure provider contract compliance and work with you to resolve any operational issues. In addition, PNCs specialize in investigating issues, producing data and developing solutions. This dedicated staff has a thorough knowledge of the BCBSIL products and will help keep you informed of BCBSIL programs and initiatives.

If you have an inquiry for a PNC, please use the email addresses listed on the next page. These addresses are managed by a dedicated PNC team who will monitor inquiries throughout the day. Make sure your inquiries include all necessary information including provider name, Tax ID, NPI and call reference number or Claim Inquiry Resolution tracking ID.

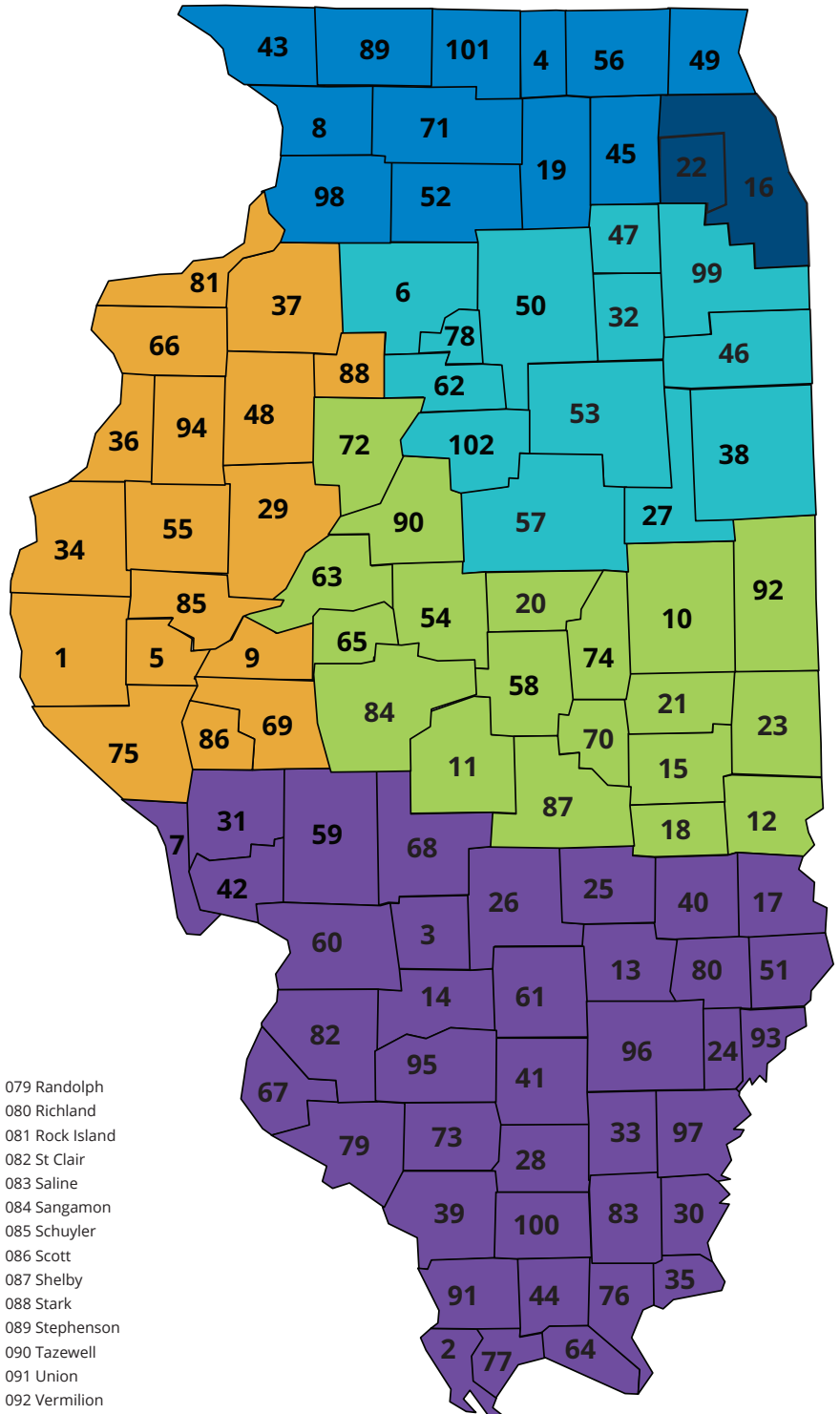


If you are an ancillary provider (DME, home infusion therapy, skilled nursing facility, home health, hospice, orthotics/prosthetics, dialysis, private duty nursing), send an email to ancillarynetworks@bcbsil.com or call 312-653-4820.

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Illinois Territory Breakdown

- **Northern Counties**
4, 8, 19, 43, 45, 49, 52, 56, 71, 89, 98, 101
Email: NorthIL@bcbsil.com
- **Chicago Metro Counties**
16, 22
Email: ChicagoMetro@bcbsil.com
- **Metro South Counties**
6, 27, 32, 38, 46, 47, 50, 53, 57, 62, 78, 99, 102, Northwest IN
Email: MetroSouth@bcbsil.com
- **Western Counties**
1, 5, 9, 29, 34, 36, 37, 48, 55, 63, 66, 69, 75, 81, 85, 86, 88, 94
Email: WestIL@bcbsil.com
- **Central-Eastern Counties**
10, 11, 12, 15, 18, 20, 21, 23, 54, 58, 65, 70, 72, 74, 84, 87, 90, 92
Email: CentrallIL@bcbsil.com
- **Southern Counties**
2, 3, 7, 13, 14, 17, 24, 25, 26, 28, 30, 31, 33, 35, 39, 40, 41, 42, 44, 51, 59, 60, 61, 64, 67, 68, 73, 76, 77, 79, 80, 82, 83, 91, 93, 95, 96, 97, 100
Email: SouthernIL@bcbsil.com



001 Adams	027 Ford	053 Livingston	079 Randolph
002 Alexander	028 Franklin	054 Logan	080 Richland
003 Bond	029 Fulton	055 McDonough	081 Rock Island
004 Boone	030 Gallatin	056 McHenry	082 St Clair
005 Brown	031 Greene	057 McLean	083 Saline
006 Bureau	032 Grundy	058 Macon	084 Sangamon
007 Calhoun	033 Hamilton	059 Macoupin	085 Schuyler
008 Carroll	034 Hancock	060 Madison	086 Scott
009 Cass	035 Hardin	061 Marion	087 Shelby
010 Champaign	036 Henderson	062 Marshall	088 Stark
011 Christian	037 Henry	063 Mason	089 Stephenson
012 Clark	038 Iroquois	064 Massac	090 Tazewell
013 Clay	039 Jackson	065 Menard	091 Union
014 Clinton	040 Jasper	066 Mercer	092 Vermilion
015 Coles	041 Jefferson	067 Monroe	093 Wabash
016 Cook	042 Jersey	068 Montgomery	094 Warren
017 Crawford	043 Jo Daviess	069 Morgan	095 Washington
018 Cumberland	044 Johnson	070 Moultrie	096 Wayne
019 DeKalb	045 Kane	071 Ogle	097 White
020 Dewitt	046 Kankakee	072 Peoria	098 Whiteside
021 Douglas	047 Kendall	073 Perry	099 Will
022 DuPage	048 Knox	074 Piatt	100 Williamson
023 Edgar	049 Lake	075 Pike	101 Winnebago
024 Edwards	050 LaSalle	076 Pope	102 Woodford
025 Effingham	051 Lawrence	077 Pulaski	999 Out of State
026 Fayette	052 Lee	078 Putnam	